

Proofpoint Managed Services for Information Protection

Protect sensitive information and meet compliance with people-centric managed services

Key Benefits

- Ease operational burdens with comprehensive managed services from application management to policy governance to analysis and reporting
- Improve risk posture by leveraging DLP best practices and continual monitoring without interruptions like quitting or sick time
- Optimize and stabilize operational costs and demonstrate efficacy and ROI to key stakeholders with meaningful executive reports

Proofpoint Managed Services for Information Protection (MSIP) provides you with highly skilled experts who comanage your data security program. It is a people-centric program that helps you protect your data from careless, compromised and malicious users. It is cost effective, featuring a flat, annual fee. It also provides executive summaries and reporting. These show your stakeholders how your security posture improves over time and how your investment is producing healthy returns.

Proofpoint MSIP is a comprehensive protection program. It often includes data classification, cloud access security brokers (CASBs), email and web gateways and other kinds of data protection. We follow a step-by-step process to construct your program. And we document the entire process.



Figure 1: Managed Services for Information Protection covers everything you need to protect your critical assets.

Application Management

We keep your essential security apps running. We also keep them up to date and communicating properly. Our 24/7 year-round monitoring and management of your systems includes:

- Health checks
- Troubleshooting
- Patches and updates

Policy Development and Tuning

We build and continue to improve your data security policies. This lets you adapt to business and regulatory changes. And it protects sensitive data. Our policy governance services include:

- Development
- Tuning
- Updates
- Encryption (where applicable)

Event Triage

Our experts manage alerts. They also manage service-level agreements (SLAs) or service-level objectives (SLOs). When we spot false positives, we provide analysis for further tuning of policies. We manage security events for:

- Proofpoint Enterprise Data Loss Prevention
- Proofpoint Cloud App Security Broker
- Proofpoint Insider Threat Management

Incident Management

Our incident responders investigate and analyze incidents. This helps them determine scope, assess damages and develop a plan for mitigation. They use proven processes. And they manage the prioritization, escalation, tracking and documentation of security incidents, such as:

- Escalations to incident response teams
- Business unit escalations

Reporting and Analytics

We determine the key performance indicators (KPIs) and success criteria that matter most to your business stakeholders. With our analytics and reporting, you can cut the time that you need to prepare for audits. And you can deliver executive reports that are customized to your unique KPIs.

LEARN MORE

For more information, visit [proofpoint.com](https://www.proofpoint.com).

ABOUT PROOFPOINT

Proofpoint, Inc. is a leading cybersecurity and compliance company that protects organizations' greatest assets and biggest risks: their people. With an integrated suite of cloud-based solutions, Proofpoint helps companies around the world stop targeted threats, safeguard their data, and make their users more resilient against cyber attacks. Leading organizations of all sizes, including more than half of the Fortune 1000, rely on Proofpoint for people-centric security and compliance solutions that mitigate their most critical risks across email, the cloud, social media, and the web. More information is available at www.proofpoint.com.

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